



## CAPS Customer Update

### July 6, 2023

#### **San Diego Update:**

We have identified a need for an additional process validation in our 503B compounding operation at our San Diego site. As a result, we've temporarily paused distribution effective June 30<sup>th</sup>. All product distributed met CAPS' criteria for release.

Production will continue in San Diego. We anticipate that we will resume distribution the week of July 10<sup>th</sup>. Please note that once distribution resumes, it could be several weeks before you receive product, depending on product demand. We apologize for the interruption and sincerely appreciate your patience.

#### **Phoenix Update:**

During an FDA inspection in CAPS Phoenix, we identified the need for an additional process validation, and we've temporarily paused distribution effective June 28<sup>th</sup>. All product distributed met CAPS' criteria for release. CAPS is actively working with FDA related to product distributed prior to June 28<sup>th</sup> and will update you as soon as possible.

Production is continuing in Phoenix. We anticipate that we will resume distribution the week of July 10<sup>th</sup>. Please note that once distribution resumes, it could be several weeks before you receive product. We apologize for the interruption and sincerely appreciate your patience.